

Quality Policy

Salini Impregilo is a leading global player in the construction of large, complex infrastructure. Its activities are inspired by the principles of sustainable development. The Group, oriented by its values, "Solidity", "Excellence", "Transparency", and "Respect", is committed to contributing to the economic development and social wellbeing of the countries where it works, by conducting its business activities according to the following principles:

- 1. Ethics and Responsibility** – Salini Impregilo is committed to operating throughout the world with integrity. It fully complies with the highest ethical, professional and legal standards; the environment and risk assessment are an integral part of its decision-making processes in all development phases of complex projects.
- 2. Excellence and Innovation** – Salini Impregilo actively collaborates with its partners to ensure that safe, state of the art and innovative technologies are duly evaluated when designing and building, to ensure full compliance with the design's/client's requirements, in accordance with best practices and construction excellence.
- 3. Quality Culture** – Salini Impregilo considers its Quality culture a key lever for activating the Company's long-term success and client satisfaction. It evaluates and rewards employees and suppliers according to their performance.
- 4. Resource Availability** – Salini Impregilo is committed to ensuring that all needed resources are made available - human, technological and financial - for developing and implementing its Quality Management System as well as its works and services of the highest standards and the resourceful and sophisticated technical solutions used.
- 5. Employee Competencies** – Salini Impregilo enhances its employees' performance. It promotes information, training and workshop programs, to guarantee that its workers can grow professionally with an adequate level of competence to carry out the assigned tasks.
- 6. Supply Chain Integration** – Salini Impregilo requires its suppliers and subcontractors to comply with its Quality standards and to abide by the Group's principles and values.
- 7. Client Relationship** – Salini Impregilo firmly believes in the importance of establishing a continuous dialogue with its clients and representatives to ensure that they are totally satisfied throughout the entire technical-administrative procedure for the supply of services and delivery of the works.
- 8. Sharing of Experience** – Salini Impregilo strongly promotes the sharing of experience and feedback analyses regarding the organizational and operational effectiveness of processes, to improve the "lessons learned" approach among its different production units around the world.
- 9. Transparency** – Salini Impregilo pays great attention to ensuring that internal processes respect the contexts in which the Company works, guaranteeing maximum transparency towards shareholders and all interested parties, with regard to relevant information concerning its Quality System.
- 10. Continuous Improvement** – Salini Impregilo takes care of communicating, disseminating and making sure that the principles expressed herein are understood within the Group, and within its supply chain, to constantly guarantee that the effectiveness of its Quality System is continuously improved.

The contents of this Policy, together with the Company's Code of Ethics, are considered to be essential for the implementation of the Group's Quality Management System throughout all sites and project phases (from tendering, to commissioning and hand-over). It is available to all Salini Impregilo employees, globally, and also to its suppliers and subcontractors.

Salini Impregilo's Top Management shall monitor the implementation of this Policy through the identification, achievement and verification of measurable targets.

Milan-Rome, October 2018


Pretia Salini
Chief Executive Officer